



# **Erlanger Women's Services**

Erlanger East Hospital Registration Booklet

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# Welcome to Erlanger East Hospital



The staff would like to take a moment to welcome you as well as thank you for choosing Erlanger East Hospital to serve your needs at this special time. Our goal is to not just meet, but to exceed your expectations by providing excellent care for you and your family throughout your stay.

Here at Erlanger East Hospital, excellent care means more than just quality health care, it means providing you and your family with the highest level of privacy, safety, and comfort during your stay. We accomplish this with our commitment to teamwork and use of state of the art equipment. Below you will find some helpful information for your stay.

### **Room Service**

After delivery you should check with your nurse to see if there are any special dietary restrictions before ordering your meals from room service. A menu is located in the top drawer of your bedside table along with the phone number (680-8766) and ordering hours for room service. For your convenience your spouse may also order a meal tray for which payment will be accepted upon delivery.

### Visitation

We offer you 2 hours of uninterrupted time to rest and bond with your baby from 2:30 p.m. – 4:30 p.m. each day, this is called Serenity Time. We would encourage you to let any potential visitors know that the unit is closed for visitation during this time. The unit is also closed for visitation from 10:00 p.m. – 6:00 a.m. each day. If you would like to allow visitors during these hours your support person - who has an identification band - must come to the entrance to meet and escort visitors into the unit. The visitors must remain in your room and may not be in hallway.

#### **Pain Control**

During your stay our team will work with you to help manage your pain. If at any time you feel you are not receiving excellent pain management, please ask to speak to a charge nurse or nurse manager. They will then follow up with you to ensure that your pain control expectations are met.

#### Lactation

For your breastfeeding success, we do have Certified

Lactation Consultants on staff who will visit during your stay. If you have concerns and would like to consult with them please notify your nurse. We encourage moms to breastfeed if that is your desire. Our lactation consultants are available 7 days a week to assess and assist with your breastfeeding needs.

### Things to Know

- An audiologist will perform a hearing screen on your baby prior to you being discharged.
- Erlanger East Hospital is Baby Friendly certified and encourages you to keep your infant with you at all times. This allows you to adjust and learn your baby's feeding cues as well as to bond and care for your baby.
- We do not separate moms from babies. In the unlikely event that one of you requires a service we cannot provide, we would transport both of you to Erlanger Baroness Campus Hospital.
- We have an NICU that is equipped to care for your baby if he/she requires intensive care.
- As a part of our Baby Friendly initiative, we promote placing your baby skin to skin immediately after delivery. This is typically done with Mom, but if she is unable to, we may place the baby skin to skin with Dad.
- A photographer from Dimples Photography will visit your room the day after your birth. They can provide digital photos on a flash drive shortly after your photo session if you choose to purchase pictures.

# Erlanger Baroness Hospital Prenatal Education Classes

A wide variety of affordable childbirth education classes are offered at Erlanger Baroness Hospital. Don't wait until the last minute to receive the education you need for a safe, less-stressful birth experience.

Visit **Erlanger.org/classes** to register online or call **423-778-LINK**, 7 days a week, 8 a.m. until midnight.

JANUARY  8 - Infant CPR	8       - Childbirth Education       5:30 PM         11       - Stork Scoop       2:00 PM         13       - Baby Care & Safety       6:30 PM         20       - Breastfeeding       6:30 PM
10 - Stork Scoop       2:00 PM         12 - Baby Care & Safety       6:30 PM         14 - Childbirth Education       5:30 PM         19 - Breastfeeding       6:30 PM	SEPTEMBER         10 - Infant CPR
MARCH         12 - Infant CPR	8         -         Baby Care & Safety
APRIL         9 - Baby Care & Safety	NOVEMBER         12 - Infant CPR
MAY         9 - Childbirth Education	8       - Stork Scoop       2:00 PM         10       - Baby Care & Safety       6:30 PM         12       - Childbirth Education       5:30 PM         17       - Breastfeeding       6:30 PM
9       – Stork Scoop       2:00 PM         11       – Baby Care & Safety       6:30 PM         13       – Childbirth Education       5:30 PM         18       – Breastfeeding       6:30 PM	
JULY         9 - Infant CPR	

# Erlanger East Hospital Prenatal Education Classes

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Monogrammed Maternity: Personalized prenatal sessions for expectant parents. Classes are \$40.

**Baby Care at Children's Fair:** Presented by an Erlanger East Hospital registered nurse. Classes are FREE and are held the third Wednesday of the month at 6:00 PM.

JANUARY	JULY		
8 – Childbirth Education5:30 PM	2 – Breastfeeding6:30 PM		
<b>12</b> – Stork Scoop	9 – Childbirth Education5:30 PM		
<b>15</b> – Sibling Class4:00 PM	<b>13</b> – Stork Scoop 10:00 AM		
<b>21</b> – Baby Care & Safety6:30 PM	<b>15</b> – Baby Care & Safety6:30 PM		
<b>28</b> – Infant CPR4:00 PM	<b>16</b> – Sibling Class4:00 PM		
	<b>29</b> – Infant CPR4:00 PM		
FEBRUARY			
<b>5</b> – Breastfeeding6:30 PM	AUGUST		
9 – Stork Scoop 10:00 AM	6 – Breastfeeding6:30 PM		
12 – Childbirth Education5:30 PM	<b>10</b> – Stork Scoop 10:00 AM		
	13 – Childbirth Education5:30 PM		
MARCH			
5 – Breastfeeding6:30 PM	SEPTEMBER		
9 – Stork Scoop 10:00 AM	3 - Breastfeeding5:30 PM		
12 – Childbirth Education5:30 PM	10 – Childbirth Education5:30 PM		
<b>18</b> – Baby Care & Safety6:30 PM	14 – Stork Scoop 10:00 AM		
<b>19</b> – Sibling Class4:00 PM	<b>17</b> – Sibling Class4:00 PM		
25 - Infant CPR4:00 PM	<b>19</b> – Baby Care & Safety6:30 PM		
	<b>30</b> – Infant CPR4:00 PM		
APRIL			
2 - Breastfeeding	OCTOBER		
9 – Childbirth Education5:30 PM	1 - Breastfeeding		
13 – Stork Scoop 10:00 AM	8 – Childbirth Education5:30 PM		
BAAV	<b>12</b> – Stork Scoop		
MAY 7 - Breastfeeding	NOVEMBER		
7 - Breastfeeding	NOVEMBER 5 - Breastfeeding6:30 PM		
14 – Childbirth Education	9 – Stork Scoop		
20 – Infant CPR	12 – Childbirth Education5:30 PM		
20 – Baby Care & Safety	18 - Baby Care5:30 PM		
<b>21</b> – Sibling Class4:00 PM			
JUNE	25 – Infant CPR4:00 PM		
4 – Breastfeeding6:30 PM	DECEMBER		
8 – Stork Scoop	3 - Breastfeeding6:30 PM		
11 – Childbirth Education	10 – Childbirth Education5:30 PM		
TT - Chilabitati Education5.30 Pivi	14 – Stork Scoop		
	14 - Stork Scoop 10.00 AM		

# Things We Will Have & Things You Will Need to Bring



You are having a baby! But what to pack? We have provided a list of items below that you can expect to find at Erlanger East Hospital during your stay and suggestions for items to pack to make your stay as comfortable as possible. Please feel free to call 423-680-8825 should you have any questions or concerns.

# We will have the following items for you and your baby:

#### For Mom:

- 1 water mug
- Linens for bed and bath
- Tissues
- 1 peri bottle (for perineal cleaning)
- · Soap for bathing
- Oversize pads for immediate hours post birth
- 1 sitz bath (for discomfort post birth)
- Mesh Panties

### For Baby:

- 1 bulb syringe
- · A small bottle of baby soap
- · Newborn diapers for length of stay
- 1 box of baby wipes
- 1 baby cap
- Alcohol pads (for cord care during length of stay)
- T-shirts for baby during stay
- Swaddling blankets for hospital stay

# Suggestions for what to bring:

### For Mom:

- Assorted toiletries (make up, deodorant, hair dryer)
- Bathrobe
- 2 nightgowns or comfortable clothes
- Slippers or shower shoes
- 2 bras (nursing, if planning to breastfeed)
- · Personal Bed Pillows
- Several underpants (maternity)
- · Toothbrush and toothpaste
- Self adhesive sanitary pads (overnights are best)
- · Camera/video camera & chargers

#### For Baby:

- Car Seat (We advise getting it inspected for proper installation prior to arrival)
- · Outfit for pictures & going home
- Socks
- Pacifier, if your baby will be using one. Please note, AAP recommends waiting on pacifier use until breastfeeding is well established.

# Instructions for Scheduled Induction



Thank you for choosing Erlanger East Hospital as your hospital of choice. We hope to provide you, your baby, and your family with the excellent care that you need and deserve during this special time. Below are some important tips that we need you to know in order to have the best birth experience possible.

## What should I do prior to my induction?

Please make sure that you have pre-registered with Erlanger East Hospital. This will help avoid extra paper work and any delays to your admission. You may pick up a registration packet either from your physician's office or the front desk inside the Erlanger East Hospital Women and Children Lobby, Lobby B.

### What should I bring?

- Prenatal records
- · Nursing & extra pillows
- · Music for relaxation
- Car seat
- Medications routinely taken (or bring a list of medications and their dosage)

### How long does induction take?

This varies by patient, but with a first baby it is not uncommon to take 12 – 24 hours from your arrival to delivery.

### Who should come?

During your admission assessment personal health information will be discussed. For your privacy, it is best that no family/visitors be present at that time. You may have your baby's father or support person present. Since many inductions begin late at night or early in the morning, it is best for family members to stay home so that you can rest during the early part of the process. There is usually plenty of time to notify them so that they may be present for the delivery. You may have up to 4 people in the room during delivery.

### What happens after I am admitted?

You will sign consent forms, have your admission lab work drawn, and have your IV started. You will have your IV until after the baby is born and your bleeding is normal

## What are the different types of induction?

**Prostaglandin Induction:** After the nurse performs a sterile vaginal exam to check your cervix for dilation and the position of your baby, she will then insert the cervidil into your vagina. You will then be on bedrest for 2 hours.

Pitocin Induction: After the nurse performs a sterile vaginal exam to check your cervix for dilation and the position of your baby, she will then start the Pitocin through your IV. The Pitocin will be increased per your physician's order. Your physician may come in the morning and rupture your membranes (the bag of water around the baby) to progress labor.

### Can I eat or drink while I'm there?

Your physician determines this, but most patients may have ice chips, popsicles and water during labor.

### **Visitation Hours**

We have open visitation hours 24/7 with the exception of Serenity Time. Serenity Time is uninterrupted and quiet time for parents and baby to rest and bond each day from 2:30 – 4:30 p.m. Each night visitors are asked to wait only in the main waiting area from 10 p.m. – 6 a.m. Again, no more than 4 visitors per patient at one time please.

We look forward to serving you and your family. For further questions or to schedule a tour of Erlanger East Hospital, call **423-680-8700**.



Our Monogrammed Maternity Program provides a personalized approach to childbirth education and is tailored to each couple's unique needs. This one-on-one session with our Prenatal Educator provides couples with the opportunity to privately discuss their personalized birth plan, begin the admission process for your delivery, visit with a lactation consultant if needed for breastfeeding preparation, ask questions, and get assistance in making those all important decisions that help make the birth experience less stressful and uniquely their own.



# **Planning Your Journey**

Schedule your session around 36 weeks, or sooner if you anticipate delivering at the Erlanger East Hospital as early as 34 weeks, to prepare for your big day. Together you and the Erlanger East Hospital's Prenatal Educator will create a tailored support plan to help you feel confident and prepared for your delivery.

# Topics discussed during your planning session will include:

- · Tour of the Labor and Delivery Unit
- Reviewing your prepared birth plan or helping you to start a birth plan if desired
- Pain control options during labor
- Information regarding Erythromycin and PKU testing, Baby Friendly, Infant Security, and Serenity Time
- Neonatal Intensive Care Unit (if anticipating a higher risk delivery)
- Aromatherapy
- Hand washing and patient partnering
- Support options available to prepare your breasts for breastfeeding if needed

- Safe sleep
- Choosing a pediatrician
- What to bring to the hospital
- Birth certificate FAQ
- Reviewing anticipated length of stay and what to expect while you're in the hospital
- Information regarding cesarean section, if applicable

To help streamline the admission process, Erlanger East Hospital's Prenatal Educator will also review your prenatal record and begin the admission process and paperwork. If not already pre-registered, you will receive the appropriate forms to complete then or bring back prior to your big day to expedite your admission.

The cost to participate in the program is \$40. For more details and to schedule your Monogrammed Maternity session, contact **423-778-LINK (5465)** or **www.erlanger.org/classes**.

# Breastfeeding Support Group



Erlanger East Hospital offers new and expectant moms an opportunity to gain support from other breastfeeding moms each month. This support group provides a friendly and informal atmosphere. Siblings are welcome.

# Breastfeeding Support Group meets on the 3rd Tuesday of each month in Classroom B

10 a.m. -12 noon | Erlanger East Hospital 1751 Gunbarrel Rd., Chattanooga, TN 37421

2019 Dates			
January 15	May 21	September 17	
February 19	June 18	October 15	
March 19	July 16	November 19	
April 16	August 20	December 17	

## Topics, facilitated by a certified lactation consultant, include:

Getting breastfeeding off to a good start in the hospital
Handling common challenges for breastfeeding success
Incorporating dad in the care of a breastfed baby

Tips for making those early weeks at home easier, and much more

# Serenity Time

**Serenity Time** is a special time set aside every day for new moms to rest or bond with their baby. Please inform your family and friends that there will be **no visitation allowed during this time**. The following practices will be implemented during Serenity Time:

- Restricted visitors
- Limited staff interruptions
- Dimmed lights
- Minimal noise
- Limited telephone calls to patient's room

Serenity Time is from 2:30 p.m. – 4:30 p.m. daily.

# Birth Certificate Facts



Before you leave the hospital, you must turn in your birth certificate work sheet, located in your yellow admission folder. You will receive a mother's copy of the birth certificate either before you are discharged or within a few days of your discharge. *This is a temporary copy, not a certified copy.* You will be given instructions about applying for the certified copy.

If you marked "yes" for us to apply for your baby's social security card, you will receive the card in the mail in about 8 weeks.

If you are legally married, your husband is the legal father of your baby.

If you have never been married, and you want to name the baby's father on the birth certificate, you and the father must follow these steps:

- Complete the Voluntary Acknowledgement of Paternity form and have
  it notarized before you are discharged from the hospital. The notary is
  available from 9:00 a.m. 4:00 p.m. Monday through Friday. If you are
  discharged over the weekend, the Birth Certificate Specialist will contact
  you to make an appointment to complete the Voluntary Acknowledgement
  of Paternity form.
- Have valid state-issued picture identification.
- If either you or the father is under 18 years of age, you must each have the
  consent of a parent or legal guardian. This person must also have
  identification and be present to sign the Voluntary Acknowledgement
  of Paternity.

If you have been married and are not currently married and want to name a father on the birth certificate, there are legal guidelines that the Birth Certificate Specialist will discuss with you.

If you do not complete the *Voluntary Acknowledgement of Paternity* form at the hospital, the father's information will not be on the original birth certificate but you may make an appointment with the Health Department, Juvenile Court or the Child Support office to complete it at a later date.

Erlanger Baroness Hospital Birth Certificate Office | 423-778-4178
Erlanger East Hospital Birth Certificate Office | 423-680-8135
Tennessee Acknowledgement of Paternity Hotline | 1-800-457-2165
Hamilton County Health Department | 423-209-8025

# Safety Precautions



### Safety is Important to Us . . .

Our unit is completely locked. A special door entry code will be given to you when you arrive. You may provide this code to friends and family for visitation. We will not allow anyone entry into our unit without this code.

All Babies will be equipped with a security device while in the hospital.

Staff who are allowed to take your baby from your room have special color-coded photo ID badges.

Please do not place any objects in the baby bed beside your baby. We have provided a sheet to cover the mattress and a bulb syringe. The bulb syringe should be wedged between the side rail and the mattress for safe sleep.

We place babies in their own beds and on their backs to sleep.

To prevent the spread of infection, we wash our hands when we enter, as we leave, and anytime needed while in your room.

We encourage patient partnering. This means we want you to ASK US! If equipment is alarming in your room, ask us to come in and address it. If we bring you medication you have not taken before or does not look familiar, ask us about it before taking it. If we have forgotten to wash our hands, please ask us to do so. If you have any questions about procedures during your stay, please ask us to explain.

### What You Can Do to Help . . .

Do not allow anyone to take your baby from your room unless they have one of our special colored Erlanger ID badges with matching photo.

Do not attempt to remove the security device.

Ask your friends and family not to give out your unit entry code.

Please do not sleep with your baby. Babies need their own bed and to be placed on their backs for safe sleeping. Keep those side rails up too. Babies can accidentally fall out if the rails are left down. NEVER leave your infant unattended!

After your delivery for your safety, please do not get out of the bed the first time unassisted. Please call your nurse for assistance.

Encourage hand washing for all visitors prior to touching your baby.

Do not allow baby blankets, pacifiers, toys, baby wipes, diapers, papers, etc. in the baby's bed. The bulb syringe should be wedged between the mattress and side rail.

Ask us lots of questions! We are here to help you as you learn how to safely care for your new baby.

# Pediatrician List 2019



### **Allied Pediatrics**

(Seen by UT Peds)

### 423-602-9545

7405 Shallowford Rd., Ste. 270 Chattanooga, TN 37421

Accepts most insurance including TennCare and Georgia Medicaid.

**Providers:** Balser, Robin I Wessels, Delia I

Naggar, Heather

## **Bright Pediatrics**

### 706-841-0150

3063 Battlefield Pkwy, Fort Olgethorpe, GA 30742 706-529-4633

2918 E. Walnut Avenue, Dalton, GA 30721 Accepts most insurance including PeachCare and TennCare.

**Providers:** Alani, Omar | Azzouz, Rami | Deweese, Kristen

# Chattanooga Children's Clinic

### 423-855-6868 | Fax 423-855-6896

403 Spring Creek Rd., Chattanooga, TN 37411

604 Black Street, Chattanooga, 37405

Accepts most insurance including TennCare and Georgia Medicaid.

Providers: Shah, Umbar I Memon, Zara

# Chattanooga Peds

### 423-825-4040 | Fax 423-825-4043

3328 Jenkins Rd., Ste. 200 Chattanooga, TN 37421

Accepts most insurance. Does not accept TennCare.

**Providers:** Asbury, Laura | Jung, Jeanie | McLaulin, Carrie | Simpson, Kendra

### Children's Diagnostic Center (Seen by UT Peds)

### 423-894-3252 | Fax 423-894-2237

7550 Goodwin Rd., Chattanooga, TN 37421 Accepts most insurance including TRICARE Standard. *Does not accept BlueCare, UHC, Americhoice, Amerigroup or out of state Medicaid.* **Providers:** Burton, Marcie | Smith-Slack, Angela

### The Children's Doctors

#### 706-866-7384

2366 Battlefield Pkwy., Ft. Oglethorpe, GA 30742 Accepts most insurance including BlueCare, WellCare, Peachstate and Amerigroup.

Providers: Estep. Dennis | McBride, Michael

### Clinica Medicos

### 423-760-4000 | Fax 423-760-4051

1300 East 23rd Street, Chattanooga, TN 37404 Accepts all insurance.

**Providers:** Arnold, Kelly | Meador, Tiffany | Sutherland, Philip

### **Cleveland Pediatrics**

(Seen by UT Peds)

### 423-479-9733

435 25th Street NW, Cleveland, TN 37311 **Providers:** Clifford, Jessica | Ermer, Susan | Felicito, Fernando | Murphy, Bill

# Comprehensive Pediatrics – Children's Medical Center

### 423-877-4524 | Fax 423-870-8875

632 Morrison Springs Rd., Ste. 300 Chattanooga, TN 37415

Providers: Molloy, Ronald | Nasseer, Kaukab

### **Pediatrics on Dodds**

### 423-624-4024

409 Dodds Ave., Chattanooga, TN 37404 **Providers:** Arif, Shafi | Bremer, Joel

### **Hamilton Pediatrics**

#### 423-855-0841

6918 Shallowford Rd., Ste. 226 Chattanooga, TN 37421

**Providers:** McCroskey, Christina

Voychehovski, Tom

Accepts all insurances including Americhoice and TennCare.

# Pediatrician List 2019



### **Family Health Services**

### 423-493-2100 | Fax 423-493-2148

3300 Wilcox Blvd., Chattanooga, TN 37411 Accepts most insurance including all TennCare (only if continuing as a patient). *Georgia Medicaid is not accepted.* 

**Providers:** Hubbard, Willie Mae I Shaw, Jacqueline

### **Front Porch Pediatrics**

### 423-910-1289

6847 Mountain View Rd., Ooltewah, TN 37363 Accepts most insurance including TRICARE Standard and Reserve *(no Prime)*, and no new TennCare.

Providers: Tun, Katherine | Sanabria, Luis

### **Galen North Pediatrics**

#### 423-874-0125

I039 Executive Dr., Ste. 101, Hixson, TN 37343 Accepts most insurance including TRICARE Standard and BlueCare. *Does not accept AmeriChoice, UnitedHealthcare TennCare or out of state Medicaid.* 

**Providers:** Boroughs, Jon | Brannon, Carolyn | Davis, Tim | Shumaker, Nita (No TennCare) | Truelove, Laura | Wiley, Ben

# Galen East Internal Medicine and Pediatrics

### 423-899-2904 | FAX 423-892-5058

1651 Gunbarrel Rd., Ste. 302 Chattanooga, TN 37421

Accepts most insurance including TRICARE Standard and BlueCare. Does not accept AmeriChoice, Amerigroup or out of state Medicaid.

Providers: Gooden, Katrina | Gunter, Timothy | Harris, Cindy | Helton, Keith | Height, Chelsey | Miller, Karin | Smith, Will | Tigar, Chuck | Spraggins-Wilson, Yolanda

### **Highland Pediatrics**

### 423-877-4591

4519 Hixson Pike, Hixson, TN 37343
Accepts most insurance including TRICARE
Standard. Does not accept TennCare E,
AmeriChoice, UnitedHealthcare, Amerigroup, or
out of state Medicaid.

**Providers:** Coffman, Allen | Davis, Jennifer | Eldridge, Frank | McMahan, Becky | Neall, David Shumate, Katherine Dodd | Wood, Robert | Good, Matthew

### **Lifespring Pediatrics**

(Seen by UT Peds)

#### 423-624-4846

2507 McCallie Ave., Chattanooga, TN 37404 Accepts all TennCare.

Provider: Pickett, Michelle

### Pediatric Healthcare (Seen by UT Peds)

### 423-499-6400

103 Jordan Dr., Ste. 3, Chattanooga, TN 37421 Accepts all insurance.

Provider: Erinle, Akinwande

# **Pediatric Diagnostic Associates**

### 423-698-2229 | Fax 423-622-0619

281 North Lyerly St., Ste. 100 Chattanooga, TN 37404

7305 Jarnigan Rd., Ste. 125 Chattanooga, TN 37421

4700 Battlefield Pkwy., Ste. 230 Ringgold, GA 30736

Accepts most insurance including TRICARE Standard BlueCare and UnitedHealthcare Community Plan. *Does not accept Amerigroup.* 

Providers: Carroll, Richard | Carter, Elizabeth | Cox, Tonia | Daniels, Alicia | Dyer, Trey | Friddell, Tony | Meredith, Gary | Rawlings, Peter | Rodgers, Virginia | Smith, Josh | Bryant, Max

# Pediatrician List 2019



# **Pediatric Specialists Marion County**

(Seen by UT Peds)

#### 423-228-4159

325 S. Cedar Ave., Ste. 1 South Pittsburg, TN 37380

Accepts most insurance including TennCare.

Providers: Fox, John | Philyaw, Kathy

# Peerless Pediatrics (Seen by UT Peds)

#### 423-339-5656

1060 Peerless Crossing, Ste. 100 Cleveland, TN 37312

Accepts most insurance. Does not accept government sponsored insurance.

**Providers:** Sanderson, Stephanie | Crabtree, Barry | Betts, Dennis | Coyle, Brian | Kelly, Wayne

### **Promise Pediatrics**

#### 706-937-3331

375 Boynton Dr., Ringgold, GA 30736 Accepts most commercial insurance including Georgia Medicaid. *Does not accept TennCare*.

Provider: Baughman, Henry

## **Ringgold Pediatrics Clinic**

### 706-935-5437 | Fax 706-935-3004

7494 Battlefield Pkwy., Ringgold, GA 30736 Accepts most commercial insurance including all TennCare and Georgia Medicaid.

Provider: Ho, Thomas

### **Signal Mountain Pediatrics**

(Seen by UT Peds)

#### 423-886-7529

1303 Taft Highway, Signal Mountain, TN 37377 Accepts TRICARE insurance. *Does not accept new BlueCare or AmeriChoice.* 

Providers: Hatch, Elaine I Jones, Jane

## **Soddy Daisy Pediatrics**

#### 423-451-0622

9089 Dayton Pike, Soddy Daisy, TN 37379 Accepts most insurance including TennCare. Does not accept Georgia Medicaid.

Provider: Kaukab, Shala

### **Spring Creek Pediatrics**

### 423-892-3400 | Fax 423-892-8266

929 Spring Creek Rd., Ste. 206 East Ridge, TN 37412

Accepts most insurance including BlueCare, TennCare Select, BlueCare E plan, and TriCare. Does not accept UnitedHealthcare TennCare.

Providers: Stegall, Stephanie | Ross, Summer

### Vance Stafford General Pediatrics Center

(Will examine babies who do not have a pediatrician identified.)

### 423-778-6107

910 Blackford St., Chattanooga, TN 37403 Accepts all insurance and most government sponsored plans.

**Providers:** Gilliam, Heather | Goins, Andrea | Garcia, Karla | Hamp, Melissa | Jack, Joani

### **UT Family Practice**

(Seen by UT Peds)

### 423-778-8837

1100 East 3rd Street, Chattanooga, TN 37403 Accepts all commercial insurance and most government sponsored plans.

**Providers:** Adams, Steven | Haynes, James | Worthington, Mack | Dassow, Paul | Close, Betsy | Griffin, Leslie | Fox, Stephen

### Valley Medical Care

### 423-939-1500

980 Highway 28, Ste. l00, Jasper, TN 37347 Accepts all insurance.

Provider: Arif, Shafi

# Please Let Us Know How We Are Doing



*In an effort to ensure that we continue providing the highest level* of care, you will be given two opportunities in which to provide feedback. One is a survey our staff will provide for you during your stay; it is an immediate opportunity to provide written feedback as well as let us know if there was one of our team members who deserves special recognition. When you have completed our written survey, please do not forget to drop it in the box at the nurses' station as you are being discharged. As a second opportunity you may be included in the percentage of randomly selected patients who receive a phone call after you are home to evaluate our services. Even though you may have already completed a survey during your stay, it is very important to us that you participate in this brief survey as well. If for any reason you do not feel as though you could rate our care as "EXCELLENT" please notify the Clinical Staff Leader to give us the opportunity to address any concerns you may have while you are here.

Again, we would like to express our gratitude to you for giving our team here at Erlanger East the opportunity to provide you and your family the excellent care that you deserve, it is truly our pleasure.





1751 Gunbarrel Rd. | Chattanooga, TN 37421 423-680-8000 | erlanger.org/east