

Erlanger Health SMS Terms and Conditions

Erlanger Health is pleased to offer text message alerts when you enroll in the Erlanger Health texting program. **The text message alerts may include updates related to your patient visits, MyChart account, one-time authentication passcode, billing notifications, prescription reminders, and care management.**

Enrollment requires the individual to provide his or her mobile phone number. By enrolling, you agree to these terms and conditions.

You may opt-out of text message alerts at any time. To opt-out of text message alerts, text STOP to **67241** or by replying to the number you received the text message from. By texting STOP, you will be opted out of future Erlanger Health text messages, except for one final message confirming you have been unsubscribed. Text JOIN to subscribe again or you can sign up using Mychart.erlanger.org. For assistance or questions about text message alerts, text HELP to **67241** or contact us at 844-529-9912.

By enrolling, you acknowledge text messages from us may include protected health information, which may be visible or accessible by other individuals with access to your mobile device. If your mobile number changes, please let us know so we can ensure you receive important messages from Erlanger Health.

Message frequency may vary after enrollment. Message and Data rates may apply. Messaging may not be available via all carriers. Erlanger Health is not responsible for delayed or undelivered messages.

The terms of this Agreement may be changed at any time at the discretion of Erlanger Health. Erlanger Health reserves the right to terminate delivery of text message alerts to any person at any time in its sole discretion.

Our Privacy Policy is <https://www.erlanger.org/patient-and-family-resources/policies/policies>. Contact us at 844-529-9912.